

**Effectively from 26<sup>th</sup> of September we resume the shipment by AIRMAIL to VAT registered customers**

According to our accounting the letter we received from EU commission is enough for us to continue shipping VAT free by AIRMAIL to our VAT registered customers, and if the Bulgarian tax administration refuse to accept this and charge us VAT for the shipment we made by AIRMAIL the document which they will issue to charge us is eligible to be present to EU Commission for their further investigation against Bulgarian tax administration, which do not follow EU Rules and invents their own interpretation and application of the EU common rules about Intern EU VAT deliveries.

I would like to thank exclusively to Mr. Hickey from Delta Concepts Ltd. who alerted EU commission about this injustice and the prompt action of the EU commission authorities on this matter.

For those who are not aware of this problem here we left the information we put on this page earlier this year:

**IMPORTANT INFO for our European customers with valid VAT-ID**

Effectively from February 25<sup>th</sup> our beloved Bulgarian tax administration have yet another silly requirement:

All shipments which are sent in EU without 20% VAT to companies which have valid VAT-ID should have also document which proof that the recipient has received the parcel, as the fact that the parcel has left Bulgaria which Bulgarian post guarantee when take the parcel from us doesn't proof for them (tax administration) the fact that the recipient has received it and will charge himself the local VAT % which he is obligated to.

The proof usually is easy when the shipment is by courier like FEDEX, DPD, SPEEDY etc which have tracking and the tracking proofs that the recipient received the parcel, but post parcels and EMS parcels are impossible to track as they have just local tracking and the Bulgarian post tracking just show, that the parcel left Bulgaria, but there is no visible proof that the recipient has received the parcel.

In these cases we are forced to charge 20% VAT to all shipments by post OR to present to the Bulgarian tax administration Declaration from the parcel recipient that he received the parcel. We do not see how this would have happened when we ship parcel on March 30<sup>th</sup> for instance and post shipment can take 1-5 weeks, but we have VAT tax audit at the beginning of every month for the sales of the previous month i.e. on April 1<sup>st</sup> we have to present declaration from customer that parcel sent on March 30 is already received.

So dear friends for the moment we can't think any work around than to ship all post parcels to EUROPE UNION only with 20% VAT no matter if you are VAT registered or not. If you are company and you want VAT free shipment, please do not ask for post or EMS shipment as we will not be able to ship VAT free this way.

You are free and we actually encourage you to share your feelings about this completely non sense at the Council of Ministers web site at <http://www.government.bg> or at Bulgarian tax administration web site <http://nap.bg> (later is not available in English, but we sincerely hope that there is someone who can eventually read English).

Hopefully your feedback may ring someone's bell and they decide to change back this crazy requirement, as Bulgaria is EU member since 2007 there since now there was no such silly requirement which now successfully blocks the small online trade from Bulgaria.

#### 13-SEP-2011 Follow up:

One of our German customers have alerted European Commission in July 2011 and there is registered complaint which have been responded by the EU Commission today 13/09/2011 please see the EU Commission letter at [this link](#) it's in German language and says that EU Commission will fine Bulgarian administration if they do not follow the General EU Laws and interpret them ☺ We are going to present EU Commission letter to our tax administration and will require from them written answer if we can ship VAT free by Airmail or not, so we have document which to forward to EU Commission for further sanctions.